

AIRDESK Integration Service For Z-World's M2M Application Starter Kit

(Note: This service is purchased separately from AIRDESK)

The AIRDESK Integration Package is designed for the experienced System Integrator who requires a simplified development platform that provides a low risk and cost effective way to integrate the wireless engine into their machine-to-machine (M2M) device.

Z-World's M2M Application Kit (purchased separately) provides all the hardware and software necessary to sample and design communications between a Dual Band GSM/GPRS wireless cellular modem with a Rabbit microprocessor-based device. Together with AIRDESK's Integration Package, System Integrators will have the tools necessary to easily plan, integrate, manage, and test the wireless connectivity of their end product. **AIRDESK's Integration Package together with Z-World's M2M Application Kit is the perfect combination to "Jump-Start" to your M2M project.** The Integration Package is ideal for Integrators who desire a structured design approach to their application development; whether it is in the areas of fleet management, security, vending machines, alarm monitoring, healthcare or other M2M verticals.


Integration Package Incorporates:

- Project Planning Support
- Documentation Package
- Subscription to Knowledgebase
- Engineering Support
- Provisioning Test Package (customer activation required)



AIRDESK is the leading provider of wireless data solutions and services focusing on the rapidly growing machine-to-machine (M2M) and telemetry market segments. AIRDESK specializes in offering products and services to corporate entities that integrate wireless data modules for their own needs, as well as to integrators and original design manufacturers developing wirelessly enabled solutions for various embedded commercial and industrial applications. As a one-stop wireless resource, AIRDESK is in the unique position of being able to objectively draw from virtually any wireless product technology to deliver the best solution for a customer's needs, as well as to facilitate provisioning and account activation through the nation's leading wireless service providers.

Z-World's M2M Application Kit



Founded in 1983, Z-World offers a complete line of low-cost embedded control products, including single-board computers, operator interfaces, and core modules with Internet/Ethernet connectivity. In 1989, Z-World launched Dynamic C®, the first integrated software development system specifically designed for embedded single-board computers. This highly successful integration of hardware and software substantially reduces development time and cost. In November 1999, Z-World launched a new division, Rabbit Semiconductor, a fabless semiconductor company specializing in high-performance microprocessors.

AIRDESK Integration Package for Z-World's M2M Application Kit

Project Planning Support

The goal of every integrator is to get the product to market in time and under budget. Our Integration Specialists have extensive experience and expertise to assist you in accomplishing these goals. Through co-operative meetings, project planning and management we will assist you in avoiding or overcoming any obstacles which may stall or seize the deployment of a project

Documentation Package

AIRDESK has designed a CD specifically geared towards providing integrators with the necessary documents, software and industry links required during the development and testing phases of a project. Upon purchasing your AIRDESK Integration Package, we will provide you with your first CD, followed by 2 (two) additional updates. Additionally, we provide you with access to these updates through AIRDESK'S knowledgebase – an extensive informational tool.

Subscription to AIRDESK's Knowledgebase

AIRDESK's knowledgebase is a web-based tool linking your integration team to a wealth of informational resources 24x7. The knowledgebase contains documented solutions from both the device manufacturer as well as AIRDESK's acquired knowledge of the product, downloads- including firmware updates and enabling software, white papers, industry specifications, application notes, Technical Support Bulletins (TSBs) and marketing materials.

Engineering Support

AIRDESK's M2M Integration Packages provides for 8 (eight) Engineering Support incidents. We define an "INCIDENT" as one unique technical issue or support request and a reasonable effort to resolve it. A unique technical issue is a problem that cannot be broken down into subordinate issues. Our Engineers will utilize their best efforts to resolve each incident submitted by you via phone, email, and web communication. AIRDESK will record and document each incident and its resolution, tracking the time it is open, and escalate when required – making every effort to ensure your continued success of deploying your project.

Provisioning Test Package (optional)

AIRDESK will provide two SIM cards, with customer's authorization, properly configured for your development effort from one of the leading Wireless Carriers. Established as a National Activation Center, AIRDESK can provide the necessary resources and support services, backed by the technical expertise and extensive knowledge base in the wireless data market to properly provision the wireless data activations for successful development.

Z-World M2M Application Kit (purchased separately through Z-World)

- GSM/GPRS external modem
- Z-World RabbitCore module RCM3200 with Ethernet with prototyping board and display
- Dynamic C development software with royalty-free TCP/IP stack and PPP. Modem and M2M libraries
- Dual-Band Device Antenna
- Cables for programming and development for data connection, AC/DC power supply (for North America only)
- Documentation Suite

Contact Information

AIRDESK, Inc.
37 Bonair Drive
Warminster, PA 18974
1.800.470.2143
1.800.470.2191 Fax
www.airdesk.net
Email: mpearce@airdesk.net

Z-World, Inc.
2900 Spafford Street
Davis, CA 95616
530.757.3737
530.757.3792 Fax
www.zworld.com
Email: sales@zworld.com